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Nyc tlc exam

Obtaining a Taxi and Limousine Commission (TLC) driver license is essential for those aiming to work as professional drivers in New York City. This license allows individuals to operate yellow taxis, green cabs, and ride-sharing vehicles, ensuring drivers meet specific standards of safety and professionalism. Eligibility Requirements To qualify for a TLC driver license in New York City, applicants must meet foundational criteria. They must be at least 19 years old and possess a valid, unrestricted New York State driver's license. Non-residents can apply with a valid driver's license from another state but must provide a certified abstract of their driving record. A clean driving record is necessary, with no more than five points within a 15-month period prior to applying. Applicants must not have outstanding fines or suspensions. They must also demonstrate legal work eligibility in the United States through documents like a Social Security card, work permit, or permanent resident card. Completing a 24-hour Driver Education Course is required, covering topics like local geography, TLC rules, and customer service skills. Application Steps The application process for a TLC driver license involves several steps. Applicants must first create an online account on the TLC's website to manage their application. Through this account, they complete and submit the application form, providing personal information and necessary documents, such as a valid driver's license and proof of work eligibility. Applicants pay a non-refundable \$252 application fee and schedule an appointment for fingerprinting and a background check, conducted by Identigo, a third-party agency authorized by the TLC. This ensures drivers meet safety and reliability standards. Prospective drivers must also successfully complete a 24-hour Driver Education Course, which includes map reading, customer service, and navigation etiquette. They must pass the TLC Driver Exam, testing knowledge gained from the course. Exam scheduling is coordinated through the course provider. Background Checks The background check is a critical part of the application process, ensuring only trustworthy individuals operate vehicles for hire. Applicants' fingerprints are collected and processed through Identigo, which cross-references them against state and federal criminal databases. This review identifies any past offenses that may disqualify an applicant, such as felonies involving violence or sexual misconduct. Repeated misdemeanors or drug-related convictions may also result in disqualification. The TLC also evaluates the applicant's driving history, ensuring no excessive traffic violations or serious accidents. These measures uphold strict safety standards. Driver Education Components The driver education course is essential for preparing prospective drivers for New York City's complex transportation environment. This mandatory 24-hour program introduces key professional driving aspects. The curriculum includes local geography for efficient navigation, an understanding of TLC rules, and the rights and responsibilities of drivers and passengers. The course emphasizes customer service, including communication skills and conflict resolution, ensuring drivers can manage passenger interactions effectively. This comprehensive education ensures compliance with legal requirements and prepares drivers to deliver high-quality service. Insurance Requirements Compliance with insurance requirements is mandatory to protect both drivers and passengers. Under New York State law, all TLC-licensed vehicles must carry specific insurance coverage levels, which are higher than those for personal vehicles. This includes liability insurance, personal injury protection (PIP), and uninsured motorist coverage. The minimum liability insurance coverage for TLC vehicles is \$100,000 per person and \$300,000 per accident for bodily injury, and \$200,000 for property damage. PIP coverage of at least \$50,000 is required to cover medical expenses and lost wages for the driver and passengers, regardless of fault. Uninsured motorist coverage is also mandatory. Failure to maintain the required insurance can lead to penalties, including suspension or revocation of the TLC license. Insurance companies must notify the TLC of any policy cancellations or lapses, ensuring compliance. License Renewals TLC driver licenses must be renewed every three years. Drivers are encouraged to begin the renewal process at least 60 days before expiration to avoid lapses that could result in penalties or prevent legal operation of a vehicle for hire. Renewal notices are typically sent out by the TLC. Renewal requires completion of a renewal application and payment of a \$252 fee. Drivers must ensure their driving record remains acceptable, with no unresolved fines or excessive violations. They may also undergo a background check to confirm continued compliance with TLC standards. Suspensions and Revocations The TLC enforces strict guidelines to ensure drivers maintain high standards of conduct. Suspensions can result from accumulating more than five points on a driver's record, failing to comply with TLC rules, or involvement in a serious accident. During suspension, drivers cannot operate a taxi or ride-sharing vehicle. Revocation, which is permanent, typically occurs for grave offenses, such as committing a felony while on duty or repeated TLC rule violations. Drivers facing suspension or revocation are entitled to a hearing before an administrative law judge to ensure fair disciplinary action. Appeals of Adverse Actions Drivers can appeal a suspension or revocation of their TLC driver license. To initiate an appeal, they must file a notice with the Office of Administrative Trials and Hearings (OATH) within 30 days of the initial decision, including a statement outlining the grounds for appeal with supporting evidence. During the appeal, drivers present their case before an administrative law judge, who reviews the evidence and makes a determination. If successful, the suspension or revocation may be overturned, allowing the driver to resume professional activities. Compliance Requirements Compliance with TLC regulations is essential for maintaining a driver license in good standing. Regular vehicle inspections ensure safety and emissions standards are met. Vehicles must also have appropriate signage and technology, such as a functioning meter and a TLC-approved partition or camera system. Drivers must adhere to behavioral standards, including treating passengers with respect and following fare regulations. Non-compliance can result in fines, suspension, or revocation of the license. The TLC conducts periodic audits and spot checks to ensure drivers consistently follow regulations. Want to earn money driving a TLC-licensed vehicle in New York City? Any driver picking up passengers for-hire must hold a valid license issued by the Taxi and Limousine Commission (TLC). The TLC regulates all drivers to make sure they are fit to transport passengers. So if you want to drive a taxi with a rideshare company like Uber, Lyft or Gett, read on. Before applying or renewing, it's a good idea to check TLC's fitness rules. These rules determine whether your application could be rejected based on your traffic accident history. If you've had more than three accidents within a single year, you could be subjected to a one-year ban from applying for your TLC license. Driving under the influence also incurs a one-year ban, alongside several other conditions. Your application can also be denied due to mistakes made on the form, so make sure you double-check all details before submitting. This is important because if your application is rejected, the license application fees will not be refunded. Before you hand in your application, make sure you've carefully read the fitness rules here. TLC Accepted Vehicles At the time of writing (Nov 2024), the TLC only accepts new For Hire Vehicle (FHV) license applications from Wheelchair Accessible Vehicles. You can find a link to a list of accepted vehicles at the bottom of this article. Get A State Issued Chauffeur-class Driver's License from the DMV In New York, this is a Class A, B, C, or E license. If you already have a Class D driver's license, you can schedule an appointment with your local DMV and surrender your Class D license. As long as you've taken the written, road, and vision tests required for a Class D driver's license, additional exams won't be required. Pay the required fees. If you don't have a Class D driver's license, additional tests may be necessary. For out-of-state license holders: You must submit a certified state driving record from your state no more than 90 days before filing your application. You can find New York State DMV locations here. If your vehicle has been registered outside of NY, NJ, CT or PA your vehicle must already have taxi/diverly plates and meet the TLC Vehicle Requirements. Before you apply to the TLC for your license, you're required to take a Defensive Driving Course. If you've already taken the course, it must have been within three years before the date of your TLC license application. If you're renewing your license, your certificate of completion must be dated within three years of your renewal application. Taking the course after completing your application should be within 90 days of when you submitted the forms. The Defense course takes 6 hours to complete, so make sure to leave time in your day to attend. A licensed physician must complete the TLC medical form. You can find the form here. The form states that you're able to safely operate a vehicle and that you have no conditions that would make it unsafe to drive a licensed vehicle at any time of day or night. Remember you must have your medical exam completed no more than 90 days before you submit your TLC application. What You Need to Apply Online Before you apply for your license online using LARS, you must make sure you have the following: A valid email address Must have already watched the Sex Trafficking Video Have a valid form of payment – credit card, debit card or checking account Make sure you have 10-15 minutes to fill out the application. Application sessions expire after 20 minutes, and you'll have to start again and re-enter all your information if you run over time. Be sure to keep a copy of your payment receipt and a screenshot of your application number. Remember, you must complete all requirements otherwise your application will be denied with no refund. You must complete all following steps within 90 days of submitting your TLC application, or your application will be denied. After completing your TLC application, you must visit a TLC-approved drug test location. All drivers are subject to testing to ensure they're not using any illegal substances. Schedule an appointment by phone at 800-923-2624, or use a walk-in service. Approved locations for new applicants only are found here. The testing centre will notify the TLC electronically. Results will be reported to the TLC within approx 3 days. If you're renewing your license, you must make sure you take and pass the drug test 90 days before your current license expires. Failure to take the test, or failing the test as a whole will result in the expiration of your license. If you're found to be under the influence of illegal substances, it could also lead to a three-year ban from applying for your license. TLC-approved drug test locations are found here. You can find more information regarding drug testing, including appealing the results, on the TLC Drug Testing Requirements Page. After filing the online TLC application, schedule an appointment to have your fingerprints and photo taken. Visit identigo.com to schedule an appointment and to obtain more information. Use service code 15425Y There are several courses a new driver must pass to obtain their license. As stated above, all new applicants must take the 6-hour Defensive Driving Course. Next, you must complete the Wheelchair Accessible Vehicle Training. The course costs between \$50 - \$125 dollars depending on course provider – you can find a list of providers here. Your chosen course provider will notify the TLC for you when you've completed the course. The last step is to complete the Driver's Education Course, and then pass the Driver License Exam. Content from both the accessibility course and Driver Education Course will show up on the test, so it's important to complete those first. To pass the Driver License Exam, you must answer 56 out of 80 questions correctly, equal a 70% pass mark. A list of providers and locations is available here. Drivers can find out more information here about whether they are required to take the Driver Education Course or exam. The TLC also provides some free exam tutorials in several languages if you need further help. Finally, ensure that you pay any outstanding parking, traffic, and TLC tickets. Pay a traffic ticket here Pay a parking ticket here You could be wondering how much the entire process costs to obtain the TLC license. The TLC themselves estimate the cost to be from \$800-\$825 in total. Congratulations! After completing and passing all steps, the issuing of the new TLC Universal Driver License is complete, and you'll be ready to hit the road. Once fully insured, you will also be eligible to drive for rideshare platforms such as Uber. Click below to start your online insurance quote today. Further Reading: Taxi and Limousine Commission website TLC WAV List Getting TLC plates explained in 6 easy steps The TLC is committed to safe, accessible, and efficient taxi and for-hire transportation in New York City. Well-trained, safe drivers are the key to providing excellent service.Applicants, current licensees, education providers, and other industry members can use this page to access educational information. Course Requirements for a New TLC Driver License Application New TLC Driver License Course (3-Day) - Also known as the 24-Hour Course What is the New TLC Driver License Course (3-day): This course is one of the requirements that all TLC Driver applicants must complete. This course is 3 days (8 hours per day) of classroom instruction that prepares the applicant for the TLC Driver License Exam which you are required to take and pass. Who takes this course: Applicants who want to drive a yellow taxi, green taxi, or for-hire vehicle (such as a black car or livery car) must complete this course before they receive a TLC Driver License. Commuter van drivers and paratransit drivers do not need to take this course. When do you take the course: Applicants must complete this course before taking the exam. After completing this course, you will receive an email from PSI Testing Services with a link to register for the exam. All application steps, including the 3-day course, must be completed within 90 days of submitting your online application. How register for this course: Goto the List of TLC Authorized Schools Length of course: 8-hour day over three (3) days. Topics course covers include: navigating TLC online pages like LARS and TLC UP, how to obtain and keep a TLC Driver License in good standing, the major differences between TLC licensed industries and types of vehicles, vehicle requirements and maintenance, professionalism and interacting with passengers, customer service and preventing service refusals, proper conduct and complying with the law, best safe driving practices, preventing violations. IMPORTANT COURSE INFORMATION TLC Driver License applicants must file an application with the TLC before registering for the 3-day course. Schools will not register you for the course without a TLC application number. The course is available at TLC-Authorized schools, and it is offered in various languages such as Arabic, Bengali, English, Mandarin, Russian, Spanish, and Urdu. The school you select will notify the TLC when you have completed the course. You must register for the 3-day course no later than five (5) days before your application expires. Schools will not register you if you wait until after the 85thday of your application to register for the course. You must also take and pass the TLC Driver License Exam after completing the 3-day course, and before the application deadline ends. Give yourself enough time to meet these requirements. If you cannot complete the courses and pass the exam by your application deadline, the application will be denied and you will need to file a new application. All requirements MUST be completed within 90 days after applying for a TLC Driver License. Avoid denial of your application! Register for the 3-day course and WAV course as soon as you have a TLC Driver License Application number. Complete the course at least 60 days before the 90-day application expiration to give you time to register and pass the exam. Visit The Road to a TLC Driver License to help guide you through the application process. Passenger Assistance and Wheelchair Accessible Vehicle (WAV) Training What is a WAV Course: This course is one of the requirements that all TLC Driver License Applicants must complete. This course teaches applicants to provide excellent service to passengers with disabilities. Who takes this course: Applicants who want to drive a yellow taxi, green taxi, or for-hire vehicle (such as a black car or livery car) must complete this course before they receive a TLC Driver License. Commuter van drivers and paratransit drivers do not need to take this course. When do you take this course: Applicants must complete this course within 90 days of applying for a TLC Driver License. How to register for this course: Goto the List of TLC Authorized Schools Length of course: The course is at least three (3) hours of classroom time with one (1) hour of hands-on assessment. Topics course covers: Topics covered include: history of Americans with Disabilities Act and driver responsibilities, disability etiquette and using person-first language; why taxi and for-hire vehicle service is a public accommodation, the range of different disabilities that passengers may have and how to best serve them, the importance of transporting service animals. The course also has a hands-on assessment where drivers practice and demonstrate that they can safely secure a passenger who uses a wheelchair in an accessible vehicle. During the hands-on assessment, applicants are required to complete every step of the physical, hands-on training where you will need to use your arms to push a passenger that uses a wheelchair into the vehicle and bend down to connect the floor straps to the wheelchair. IMPORTANT COURSE INFORMATION TLC Driver License Applicants must file an application with the TLC before registering for the WAV course. Schools will not register you for the course without a TLC application number. You must register for WAV training by no later than five (5) days before your application expires. Schools will not register you if you wait until after the 85thday of your application to register for the course. All requirements MUST be completed within 90 days after applying for a TLC Driver License. To improve your knowledge ahead of taking the TLC Driver License Exam and receive the best score, complete the WAV course before taking the exam. Complete the course at least 60 days before the 90-day application expiration. Earn More Money through Accessibility Programs Read Accessible and E-Hall Tips: What Drivers Need to Know to learn more about how TLC Licensed Drivers can earn more money and help passengers with disabilities through different programs. Visit the Wheelchair Accessible Vehicle Resources webpage. What is the TLC Driver License Exam: This exam tests applicants' knowledge on the topics covered in the New TLC Driver License Course (3-day) and the Passenger Assistance and Wheelchair Accessible Vehicle (WAV) Training Course. After applicants complete these courses, they are then required to pass an examination called the "TLC Driver License Exam". The exam is made up of 80 multiple-choice questions. Applicants must get a grade of 70% or higher (must answer 56 out of 80 questions correctly to pass). The exam is given on a computer by PSI Testing Services. Who takes this Exam: anyone who applies for a TLC Driver License to drive for-hire must take this exam. Commuter van and paratransit drivers do not need to take the exam. When do you take the Exam: After completing the New TLC Driver License Course (3-days). How to register for the Exam: PSI Testing Services will contact you using the email address on your TLC application. The email will contain a link to register for your exam appointment time. Read PSI's NYC TLC Candidate Bulletin to learn how to register, sign up for your exam appointment time, and what to expect on your testing day. See below for testing locations throughout the five (5) boroughs. Length of Exam: Up to two (2) hours. Topics Exam covers: Exam covers the topics covered in the 3-day course and WAV course. IMPORTANT TESTING INFORMATION You must complete the 3-day course at a TLC approved school before taking the TLC Driver License Exam. PSI Testing Services will not register you if you do not complete the 3-day course. You must pass the TLC Driver License Exam by the application deadline. Give yourself enough time to register for the courses and the exam. If you do not pass the exam by your application deadline, your application will be denied, and you will need to file a new application. You must take and pass the TLC Driver License Exam on a computer with a score of 70% or higher. Bring your state-issued DMV driver license to the test center to be let into the exam room. You must complete a TLC Sign-in Registration Form at the test center before you take the exam. All requirements MUST be completed within 90 days after applying for a TLC Driver License. To do your best on the TLC Driver License Exam, complete the 3-day course and WAV course at least 60 days of submitting your application fee. Register to take the exam as soon as you receive a welcome email from PSI Testing Services with a link to register for the exam. If you do not see the welcome email from PSI, please check all your email folders, including the spam folder. Take and pass your exam by no later than three (3) days before your application expires so that you have enough time to meet all requirements. Testing Locations throughout the five (5) boroughs. Click on the borough where you wish to take the exam to see a list of testing locations: Bronx PSI Exam Services 34 Marconi Street, Bronx, NY 10461 New View Testing Centers 3250 Westchester Ave #126, Bronx, NY 10461 Brooklyn PSI Exam Services 527 Coney Island Avenue, Brooklyn NY 11218 Manhattan New York - Alliance Computing Solutions 545 8th Ave #1210, New York, NY 10018 Brainsreed Testing Center - Times Square 566 7th Ave, Suite 703, New York, NY 10018 Queens Flushing - Alliance Computing Solutions 36-60 Main Street, 4th floor, Flushing, NY 11354 Brainsreed Testing Center - Queens 102-50 67th Drive, Unit C-1, Forest Hills, NY 11375 Staten Island Brainsreed Testing Center - Staten Island 1911 Richmond Avenue, Suite 130, Staten Island, NY 10314 Free Exam Tutorial Videos Free Study Guide, Practice Exams Sex Trafficking Prevention Awareness Video What is the Sex Trafficking Prevention Awareness Video: It's a Local Law 36 that was passed in 2012. Every TLC Driver must watch the training video for a new or renewal license application. Who watches this video: All TLC Driver License applicants, as well as existing TLC drivers who are renewing their TLC Driver License. When do you watch the video: Within 90 days of applying for your TLC Driver License, and when you renew your TLC Driver License. Topics Covered: What sex trafficking is, and criminal penalties. Length of video: Ten (10) minutes Watch Video here: Sex Trafficking Awareness Training Defensive Driving Course (DDC) Requirement What is a DDC: A New York State DMV six (6) hour Defensive Driving Course that covers traffic safety, driver attitude and behavior, defensive driving techniques, and the Vehicle and Traffic Law. Who complies with this requirement: All applicants, including, applicants that want to drive a yellow taxicab, green taxi, for hire vehicle, Para Transit and Commuter Van. When do you complete the DDC: The DDC cannot be older than three (3) years prior when you apply for a TLC Driver License. If it is older than three (3) years, you must complete a DDC at least every three (3) years before you submit your application online. You may find all NYS DMV certified DDC classes on the DMV website at Defensive Driving. Length of DDC: Six (6) hours / every 3 years IMPORTANT INFORMATION The course cannot be older than three (3) years prior when you submit your TLC application. The certification must indicate the type of course, date course was taken, hours of instruction, name (license #) of instructor, and must include an official ink stamp or seal from the instruction site. Applicants MUST submit a Certificate of Completion before the 90-day application filing period. You can upload the certificate online on TLC UP. All requirements MUST be completed within 90 days after applying for a TLC Driver License. New TLC Driver License 3-day Course Transfer Policy - Effective October 1, 2024 Applicants for a TLC Driver License that were previously denied and reapplied for a TLC Driver License within six (6) months after completing the New TLC Driver License Course (3-day) will not be required to retake the course. This policy does not apply to any applicant who was previously disqualified from the TLC Driver License Exam. Passenger Assistance and Wheelchair Accessible Vehicle (WAV) Training Transfer Policy - Effective October 1, 2024 Applicants for a TLC Driver License that were previously denied and have reapplied for a TLC Driver license within six (6) months after completing the Passenger Assistance and Wheelchair Accessible (WAV) Training will not be required to retake the course. Course Requirements for a Renewal License TLC Driver License Renewal Course What is a TLC Driver License Renewal Course: A continuing education course that TLC-licensed drivers take every three (3) years to renew their license. The purpose of the course is to provide practical training for drivers' careers as professional drivers, as well as improve safety and customer service of the taxi and for-hire vehicle industries in New York City. There is no exam for this course. Who takes this course: Current TLC-licensed drivers who need to renew their TLC Driver License. When do you take the course: Within 90 days of renewal of the TLC Driver License. How to register for this course: Goto the List of TLC Authorized Schools Length of course: Three (3) hours of classroom instruction with one (1) hour of hands-on training where TLC Licensed Driver will be required to complete every step of the physical, hands-on training. TLC Licensee will need to use your arms to push a passenger that uses a wheelchair into the vehicle and bend down to connect the floor straps to the wheelchair. Topics course covers include: Using LARS, TLC UP, and Open Data. Rules and responsibilities that drivers must follow. Interacting with law-enforcement and responding to a summons. Policies and resources regarding electric vehicles, Bribery prevention, Safe driving practices and Vision Zero. Providing safe, excellent customer service to the riding public. Preventing discrimination based on race, disability, use of service animals, geography, and sexual orientation. Assisting a passenger with vision impairment or who is hard of hearing. Driver responsibilities under the American with Disabilities Act. The course also has a hands-on assessment where drivers practice and demonstrate that they can safely secure a passenger who uses a wheelchair in an accessible vehicle. During the hands-on assessment, TLC applicants and licensees are required to complete every step of the physical, hands-on training where you will need to use your arms to push a passenger that uses a wheelchair into the vehicle and bend down to connect the floor straps to the wheelchair. IMPORTANT COURSE INFORMATION Renew your TLC Driver License on time! To avoid reapplying for a new TLC Driver License, complete all your requirements by no later than 90 days before your license expires. If you do not complete all renewal requirements by your license expiration date your license will expire. You can renew an expired license by completing all renewal requirements within 180 days after your license expired however licenses will remain expired and you will not be able to work for hire until all renewal requirements are submitted and TLC processes and approves the late renewal application. Defensive Driving Course (DDC) Requirement What is a DDC: A New York State DMV six (6) hour Defensive Driving Course that covers traffic safety, driver attitude and behavior, defensive driving techniques, and the Vehicle and Traffic Law. Who complies with this requirement: All TLC Licensees, including, licensees that want to drive a yellow taxicab, green taxi, for hire vehicle, Para Transit and Commuter Van. When do you complete the DDC: The DDC cannot be older than three (3) years prior when you renew your TLC license. If it is older than three (3) years, you must complete a DDC at least every three (3) years before renewing your TLC license. TLC-licensed drivers can also take the Defensive Driving Course every 3 months to reduce points on their license every 18 months. You may find all NYS DMV certified DDC classes on the DMV website at Defensive Driving. Length of DDC: Six (6) hours / every 3 years IMPORTANT INFORMATION The Defensive Driving Course (DDC) requirement is a separate requirement from the TLC Driver License Renewal Course requirement. The difference between the TLC Licensed Driver License and the DDC are as follows: TLC Driver License Renewal Course: All TLC Licensed Drivers must complete the renewal course every three (3) years to renew their license. Visit TLC Licensing Education to obtain more information on the TLC Driver License Renewal Course requirement. Defensive Driving Course (DDC): If your DDC is older than three (3) years at the time of your TLC Driver License Renewal, you will need to complete a new DDC class. The DDC Certificate of Completion cannot be older than three (3) years before you renew your TLC license. You can find all NYS DMV certified DDC classes on the DMV website at Defensive Driving. You can upload the current certificate of completion that's no older than three (3) years online on TLC UP. The certification must indicate the type of course, date course was taken, hours of instruction, name (license #) of instructor, and must include an official ink stamp or seal from the instruction site. Sex Trafficking Prevention Awareness Video What is the Sex Trafficking Prevention Awareness Video: Local Law 36 was passed in 2012. Every TLC Driver must watch the training video for a new or renewal license application. Who watches this video: TLC Driver License applicants, as well as existing drivers who are renewing their TLC Driver License. License Group: TLC-license drivers, commuter van drivers, and paratransit drivers. Length of video: Ten (10) minutes When do you watch the video: Within 90 days of applying for your TLC Driver License, and when you renew your TLC Driver License. Watch Video here: Sex Trafficking Awareness Training Course Requirements If you receive a Violation Distracted Driving Portable Electronic Device Course (PED) What is a PED Course: This is a course for TLC-licensed drivers that covers the different types of distractions drivers should avoid, the rules regarding electronic devices in TLC-licensed vehicles, safe driving techniques, and TLC penalty programs. Who takes this course: All TLC licensed Drivers found guilty of using a phone, Bluetooth, and tablet while working. How to register for this course: Go to the List of TLC Authorized Schools Length of Course: Two (2) hours Topics course covers: Civics, Tools to Reduce Distracted Driving, Vision Zero, and Penalty Programs For more information, please read Frequently Asked Question about the course Vision Zero and Accessibility Course What is the Vision Zero and Accessibility Course: This is a course that TLC-licensed drivers will take if they receive an accessibility-related violation related to TLC rules 53-10(a), 53-10(b), or 53-10(d), such as refusing to secure a passenger before the ride begins. The course focuses on Vision Zero and accessibility, two topics that are central to TLC's core mission of public safety. Who takes the course: TLC-Licensed Drivers who settle or are found guilty of 53-10(a), 53-10(b), or 53-10(d) How to register for this course: Go to List of TLC Authorized Schools Length of Course: Approximately three hours. Course covers: How to safely secure passengers who use wheelchairs; how to provide excellent customer service in wheelchair accessible vehicle; how to help passengers safely exit wheelchair accessible vehicles; dropping passengers off near curb cuts; driver responsibilities under the TLC rules and Americans with Disabilities Act Visit the Wheelchair Accessible Vehicle Resources webpage for additional resources. List of TLC Authorized Schools Welcome to the page where you will find a list of TLC -Authorized Schools that offer the New TLC Driver License Course (3-day), also known as the 24-hour course, Passenger Assistance and Wheelchair Accessible Vehicle (WAV) Training course, TLC Driver License Renewal course and Distracted Driver Portable Electronic Device (PED) course throughout the five (5) boroughs of the city of New York. The goal of the training courses is to give drivers the tools they need to succeed on the road as professional for hire drivers. Please select from one of the boroughs below where courses are currently offered: Brooklyn (click here) Bronx (click here) Queens (click here) Students (5 Things You Should Know) Know your rights as a new TLC Driver Applicant and TLC Licensed Driver when scheduling your courses with a TLC authorized education school. Go to 5 Things You Should Know Additional Education Resources Current TLC-Approved Education Provider Resources and business requirements Annual Open Application Period to Become a TLC-Approved Education Provider Thank you for your interest in becoming a TLC Approved Education Services Provider. TLC is not accepting applications at this time. Please check this page periodically for future updates.