1. Download the Full Driver and Software Package from theBrother downloads website. Click herefor instructions on how to navigate to our downloads page. 2. Network users must first connect your machine to your network before installing the software. Refer to the steps below: - Wired Ethernet Users: Connect an Ethernet cable between your machine and your router. If your machine was previously configured for a different network connection, click herefor instructions on how to reset the network card so that your machine can establish this new connection. 3. For instructions on how to install the Full Driver and Software Package once it has been downloaded, click on the link in the chart below that corresponds to your Operating System and Connection Type: USB Wired Network Windows: XP, Vista, 7, 8, 8.1, 10 Click here Click here La version franaise sera disponible sous peu / The French version will become available shortly Depending on your individual computer security settings, you may need to be logged in as the administrator to follow the procedure below. For Macintosh Users For Windows Users 1) Click here to open the Brother Downloads page. 2) Once you open the link, type your model number in the field Search by Model Name and press Search.3) Under Step 1: Select OS Family, select your operating system type. Then, under Step 2: Select OS Version, select your specific operating system. Once done, click on the OK button.4) Click on the Full Driver and Software Package file.5) Make note of any instructions on this page so that you will know how to use the file once it is downloaded. This is typically listed under Section 2: Read before downloading. 6) If you agree to the terms of the "End User License Agreement", click Agree to the EULA and Download.7) You may receive additional information about the downloaded file. Be sure to click on Open File. If prompted with a security warning, click OK/Save.8) If prompted to open the file again, you can go to the location of your downloaded file. This is typically in your Downloads folder.9) When prompted to download and install the installation, choose OK. Then, follow the on-screen installation instructions.10) Once the installation is complete, please restart your computer. For additional support, please contact us through Live Chat or Ask a Question at the top of this page. 1. Click on this link. 2)Type your model number in the field Search by Model Name, and press Search. 3) Click on Downloads. 4) On the Select Your Operating System (OS) page, be sure the correct Operating System is selected. Then, simply click on OK. 5) Click on the Full Driver & Software Package. * For Macintoish users: Download both the Printer and Scanner Drivers. 6) Please read the End-User License Agreement and if you agree, click on Agree to the EULA and Download. 7) Most browsers will download the file into your default "Downloads" folder and the package will automatically run. If you are prompted to Save the file, then browse to a location that will be easy to find and save the package. 8) If prompted, click Run. 9) Once the download is complete, Open File to begin the installation. 10) Follow the onscreen instructions. 1) Start by clicking on this link. 2) Once opened, type your model number in the field Search by Model Name. Then, click on Search. 3)Under Step 1: Select OS Family, select your operating system type. 4) Under Step 2: Select OS Version, select your specific operating system. * If you are unsure of your Operating System click here. 5) Click on the OKbutton after choosing your operaing system. 6) Click the name of the file you want to download (example below of the options you may see). NOTE: You may need to click under each section to see all available downloads. 7)Make note of any instructions on this page so that you will know how to use the file once it is downloaded. This is typically listed under Section 2: Read before downloading.NOTE: If the note is hidden (collapsed), you need to click on the plus (+) sign to expand the text. 8) If you agree to the terms of the "End-User License Agreement", click Agree to the EULA and Download. 9)You may receive additional information about the downloaded file. For Mac Users: The download should begin. Follow the instructions you noted earlier for assistance using the file.For Windows Users: Be sure to click on Open file. If prompted with a security warning, click OK/Save. 10)You may be prompted to Open the file again. Browse to the location of your downloaded file (Typically, this is in your Downloads folder) and double click on it. 11) The installation should begin. Please follow the on-screen installation instructions. 12) Once the installation is complete, click Close (if prompted). 13) For best results, please restart your computer after the installation. For additional support, please contact us through Live Chat or Ask a Question at the top of this page. Got a question? The answer is likely here. Self-Serve Support Ask a Question Live Chat Register Your Product My Questions Note: You will still need to install the printer or scanner for wireless on your computer before you will be able to print or scan using this connection. WIRELESS CONFIGURATION You will need your... 03/31/2025 WIRELESS CONFIGURATION You will need your wireless network's name and password. This information is provided by your Internet Service Provider, or set through your Router. To ensure there are no... 03/18/2020 A Mac CUPS printer driver is not provided. You must print using an AirPrint driver or use Brother iPrint&Scan. 1. Open Printers & Scanners . Click here for instructions. 2. Click the +... 04/30/2021 There is currently an issue with the P-touch Editor quitting unexpectedly. Please check soon for an app update to resolve this issue. 01/11/2021 A Mac CUPS printer driver is not provided. You must print using an AirPrint driver or use Brother iPrint&Scan. 1. Open System Preferences Printers & Scanners . 2. Click the + plus button... 10/01/2021 A Mac CUPS printer driver is not provided. You must print using an AirPrint driver or use Brother iPrint&Scan. 1. Open System Preferences Printers & Scanners . 2. Click the +... 06/22/2023 A Mac CUPS printer driver is not provided. You must print using an AirPrint driver or use Brother iPrint&Scan. 1. Open System Preferences Printers & Scanners . 2. Click... 01/22/2024 After updating to macOS 12.6 the message P-touch Editor quit unexpectedly may appear. Please update the Brother app with the newest version from the Apple App Store. The updated version... 10/31/2022 After updating your device to iOS 15.7 the Brother app may quit unexpectedly or crash. Please update the Brother app with the newest version from the Apple App Store. The updated version... 11/01/2022 To check software, driver and machine compatibility,please visit our macOS 11Big SurSupport Statement at . Click here for... 11/01/2022 The Scan to File feature allows you to scan a document and automatically save it into a specified location on your computer. These steps assume that you are using the ControlCenter4 with the Advanced Mode interface. To change the interface, refer to:'How to change the ControlCenter4 interface' Click the selection you require: - To configure the Scan to File feature (Initiating Scan from Brother ControlCenter) - To use the Scan to File feature from the ControlCenter4 - To configure the Scan to File feature (initiating Scan from SCAN key on the Brother machine) - To use the SCAN key on the Brother machine To configure the Scan to File feature (Initiating Scan from Brother ControlCenter)1. Open the ControlCenter4. Windows 7 or earlier: Click Start => (All) Programs => Brother => XXX-XXXX => ControlCenter4. The ControlCenter4 application will be loaded in the Task Tray near the system clock.Right-click on the ControlCenter4 icon located in the Task Tray and left-click on Open. Windows 8: a. Click Brother Utilities. b. Click the dropdown list to select your model if it is not already selected. c. Click Scan. d. Click ControlCenter4. 2. Click on Configuration => Button Settings => Scan => File. The Scan to FILE configuration window will appear. 3. You can configure the following properties: - File Name: Select the default prefix for the scanned documents file name. The date and sequence number will be added to the end of this prefix. Note: If you select Show Save As Window, you will be prompted to specify the files name and destination every time you scan. - File Type: The format that the file will be saved in. When choosing Secure PDF, you have the option of setting a password. Click the key icon next to the file type and specify a password. TIFF format is available as Compressed or Uncompressed. - File Size: (JPEG and PDF formats only) You can move the slider bar between SMALL and LARGE to adjust the file size. This option is not available if the Scan Type is set to 24-bit color. - Contrast: You can increase or decrease the contrast level by moving the slide bar to the left or right. You can also type a value in the box for the setting. - Show Scanner Interface: Check this box if you want to pre-scan the document and crop a portion of the page before completing the scan. - Resolution: This is how sharp an image will be based on the dots per inch scanned (DPI). The higher the DPI the clearer the image will be, however the scan time and document size will increase. - Scan Type: This is the color scan option. The higher the color quality selected the longer the scan job will take to complete and the larger the file size will be. - Document Size: Set the size of the document being scanned. - Brightness: Adjust the setting (-50 to 50) to obtain the best image. The default value is 0, representing an average. You can set the level by dragging the slide bar to the right or left to lighten or darken the image respectively. You can also type a value in the box for the setting. An increase emphasizes dark and light areas of the image, while a decrease reveals more detail in gray areas. This option is not available if the Scan Type is set to Black & White or 24-bit color. - Continuous Scanning/Manual Multi Page Scan: This will allow combining of multiple scan jobs into a single file. Example: scanning pages of a book on the flatbed individually and being prompted to scan the next page. 4. Once you have configured each setting click OK. All subsequent scans will use these settings. To use the Scan to File feature from the ControlCenter4: 1. Place the document to be scanned on the scanner Flatbed or Automatic Document Feeder (ADF) depending on the model of your Brother machine.2. Open the ControlCenter4: Windows 7 or earlier: Click Start => (All) Programs => Brother => XXX-XXXX => ControlCenter4. The ControlCenter4 application will be loaded in the Task Tray near the system clock.Right-click on the ControlCenter4 icon located in the Task Tray and left-click on Open. Windows 8: a. Click Brother Utilities. b. Click the dropdown list to select your model if it is not already selected. c. Click Scan. d. Click ControlCenter4. 3. On the Scan menu left-click the FILE button. 4. The document will now scan and save into the specified location. To configure the scan to File feature (initiating Scan from SCAN key on the Brother machine) 1. Open the ControlCenter4. Windows 7 or earlier: Click Start => (All) Programs => Brother => XXX-XXXX => ControlCenter4. The ControlCenter4 application will be loaded in the Task Tray near the system clock.Right-click on the ControlCenter4 icon located in the Task Tray and left-click on Open. Windows 8: a. Click Brother Utilities. b. Click the dropdown list to select your model if it is not already selected. c. Click Scan. d. Click ControlCenter4. 2. Click on Configuration => Button Settings => Device Settings => Device Scan Settings.3. Click on the File tab at the top. You can configure the following properties: - File Name: Select the default prefix for the scanned documents file name. The date and sequence number will be added to the end of this prefix. Note: If you select Show Save As Window, you will be prompted to specify the files name and destination every time you scan. - File Type: The format that the file will be saved in.When choosing Secure PDF, you have the option of setting a password. Click the key icon next to the file type and specify a password. TIFF format is available as Compressed or Uncompressed. - File Size: (JPEG and PDF formats only) You can move the slider bar between SMALL and LARGE to adjust the file size.This option is not available if the Scan Type is set to Black & White. - Destination Folder: This is where you specify the location where the file will be saved. - Resolution: This is how sharp an image will be based on the dots per inch scanned (DPI). The higher the DPI the clearer the image will be, however the scan time and document size will increase. - Scan Type: This is the color scan option. The higher the color quality selected the longer the scan job will take to complete and the larger the file size will be. - Document Size: Set the size of the document being scanned. - Brightness: Adjust the setting (-50 to 50) to obtain the best image. The default value is 0, representing an average. You can set the level by moving the slide bar to the right or left. You can also type a value in the box for the setting. An increase emphasizes dark and light areas of the image, while a decrease reveals more detail in gray areas. This option is not available if the Scan Type is set to Black & White or 24-bit color. 4. Once you have configured each setting click OK. All subsequent scans will use these settings. To use the SCAN key on the Brother machine:1. Open the ControlCenter4: Windows 7 or earlier: Click Start => (All) Programs => Brother => XXX-XXXX => ControlCenter4. The ControlCenter4 application will be loaded in the Task Tray near the system clock.Right-click on the ControlCenter4 icon located in the Task Tray and left-click on Open. Windows 8: a. Click Brother Utilities. b. Place the document to be scanned on the scanner Flatbed or into the Automatic Document Feeder (ADF), depending on the model of your machine.3. Press SCAN on the Brother machine.4. Press or to select Scan to PC and press OK.5. Press or to select File and press OK.6. For network users only: - If multiple network computer names appear, press or to select the destination PC that you want to receive the scan and press OK. - If your machine's display prompts you to enter a PIN, enter the 4-digit PIN for the destination PC and press OK.7. Press START to begin the process. The document will now scan and save into the specified location. For a video on how to wirelessly connect your printer, please scroll down to the end of this page. 1. Gather these settings for your wireless network: SSID (Network Name) The name of your Wireless Network or Access Point. Network Key The Security Key, Encryption Key, WEP Key,Passphrase or password to connect to your network. If you're not sure about any of these settings, we may be able to help you find them. Clickhere for assistance. - Clickhere for video instructions.2. Have you previously set up your Brother machine with a wireless network connection? - Yes: Reset your machine's network card.- No:Go to step 3.3. Start the wireless Setup Wizard a . Press Menu. b.Press or to displayNetwork and then press OK. c. Press or to displayWLAN and then press OK. d. Press or to displaySetup Wizard and then press OK. 4. If WLAN Enable? is displayed, press (On). Your machine will search forand display a list of available networks.If your network is set to hide the network name, then it will not appear in the list. Click below for instructions on how tomanually add your network name. Add your network name a. In addition to the settings from step 1, you'll also need to know the following information about your network:*The Brother machine only supports WPA2-PSK with AES.If you receive a connection error.If you're not sure about any of these settings, we may be able to help you find them.Clickhere for assistance. Press or to display , and then press OK.c. Enteryournetwork name and then press OK. The network namemust exactly match the settings on your router.Clickhere for help with how to enter text on your machine.d. Press or to display Infrastructure and then press OK.e. Press or to select one of these Authentication Methods and then press OK: - If you chose Open System, go to step f. - If you chose Shared Key, go to step g. - If you chose WPA/WPA2-PSK, go to step i.f. Press or to select one of these Encryption Types and then press OK: - If you chose None, go to step 7. - If you chose WEP, go to step g.g. Press or to select KEY 1 and then press OK.h. Enter the WEP key and then press OK. Go to step 7.If you immediately receive a message stating "Wrong Password", then you have entered the wrong Authentication Method, Encryption Type or network key.Verify your network's security settings and try again.i. Press or to select yourEncryption Type: TKIP or AES and then press OK.j. Enter the WPA key and then press OK. Go to step 7. 5. Press or to display your network name and then press OK.If your network has an Open System and does not use a network key, then the machine will now try to connect.Go to step 8. 6. When prompted, enter your network key and then press OK. Clickhere for help with how to enter text on your machine. If you're prompted to use WPS, you may do so if you don't know your wireless network key.7.If prompted, press (Yes) to apply settings. 8. Your machine will try to connect to your wireless network. - If Connected is displayed on the LCD, then the connection was successful. Press OK and then go to step 9. - If Wrong Network Key is displayed on the LCD, then the password or security settings that you entered don't match your wireless network's settings. Press OK. An error report will print with details. Clickhere for helpful troubleshooting steps to help fix this. - If Connection Fail is displayed on the LCD, then your machine did not successfully connect to your network. Press OK. An error report will print with details.Clickhere for helpful troubleshooting steps to help fix this.The Brother machine only supports WPA2-PSK with AES.If your network uses WPA2-PSK with TKIP you'll receive the "Connection Fail" error.You may also receive this error if you manually enter the wrong Authentication or Encryption method.9. Wait about a minute and then print the Network Configuration report to verify that your Brother machine has acquired a valid IP address from your router.Clickhere for instructions.10. Is the IP Address listed on the report valid for your network? - Yes: Your machine is now successfully connected to your network.You may now install the software or use the Brother iPrint&Scan mobile app. - No:We'll try to help you fix the wireless connection.Clickhere for helpful troubleshooting steps. Entering text Hold down or repeatedly press or to select a character from the list below: Press OKwhen the character or symbol you want is displayed.The cursor will then advance one position to the right and you may enter another character.Press Clear to delete characters entered incorrectly. and print from your mobile device with our free iPrint&Scan app. Connect a compatible Brother printer to your wireless network, and scan and print documents from a smartphone or tablet. For Apple iOS Devices, please download the Brother iPrint&Scan app from the App Store. For Android and ChromeOS Devices, please download the Brother iPrint&Scan app from the Google Play Store. Got a question? The answer is likely here. Self-Serve Support Ask a Question Live Chat Register Your Product My Questions Does this apply to your machine? Click here to find out. Inkjet FAX/MFC MFCJ1010DW MFCJ1170DW MFCJ1205W MFCJ1215W MFCJ1800DW MFCJ4335DW MFCJ4345DWXL MFCJ4535DW MFCJ5855DW MFCJ5955DW Mono Laser FAX/MFC DCPL2640DW HLL2480DW MFCL2807DW MFCL2820DW MFCL2820DWXL MFCL5915DW MFCL6810DW MFCL6915DW Mono Laser Printer HLL2405W HLL2460DW HLL5210DW HLL5210DWT HLL5215DW HLL6210DW HLL6310DW HLL6415DW The Full Driver and Software package may be downloaded from this link.The included software will be detailedon the machine's download page for each applicable operating system. Click here for instructions on how to find the download for the machine.

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